



**Kerr County Clerk's office
Receives
Five Star Exemplary Award
Eleven Consecutive Years**

The Kerr County Clerk's office was the recipient of the 2011 Five Star Exemplary award for the eleventh consecutive year by the Texas Department of Health. Out of 529 local registrars across the State only 14 County Clerks received the *Exemplary Award* along with 4 other local registrars. Each year the local registrars are challenged with meeting 5 new criteria to receive the award, this years criteria were, (1) Timeliness: Average less than 12 days for death registrations entered in Texas Electronic Registrar (TER), including manual, drop-to-paper and fully electronic, from the date of death to filing in the state office between January 1, 2011 to September 30, 2011. (2) Improvement: Have filed better than the state average of all death records fully electronically in the registration district from January 1, 2011 through September 30, 2011. (3) Training: Attend the 2010 Annual Vital Statistics Conference or one of the 2011 Regional Vital Statistics Conferences. (4) Timely Electronic Birth Registration: Register 95% of birth records in Record Acceptance Queue within one business day of receipt. And (5) Managing Registration: Complete the online self-assessment survey.

Two employees attended the annual conference and accepted the award on behalf of the Kerr County Clerks Office. While in attendance Mrs. Thompson was re-certified, and Ms. Sandoval received certification in "acknowledgement of paternity" which is mandated by law in order to work with un-wed parents on paternity cases.



From Left to Right:
Alicia Sandoval, Administrative Assistant, Geraldine Harris, State Registrar, Cheryl Thompson, Chief Deputy